

RRPAA Frequently Asked Questions

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RRPAA Membership Management Program FAQs

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General FAQs

RRPAA Membership Management Program FAQs

I have read the FAQs regarding the RRPAA membership management system and I am still having difficulty with my account, who should I contact?

Please email support@rrpaa.org with any questions or concerns regarding the membership management program. Although we often respond faster, please allow 1-2 business days for a response.

Why does the RRPAA have a new membership management program?

As our organization has grown, it has been increasingly necessary to develop an efficient system for tracking and renewing memberships. Our new system allows us to automate most of the membership management process. Benefits to members include the ability to manage their account details online; this includes the ability to renew their account, choose which email distribution lists they would like to belong to, choose the format (html vs text) they would like to receive emails in, view their account history including payment details, modify account details (including last name, address, and telephone), and the ability to modify their password.

I am not receiving emails from the RRPAA?

There are a few steps you can take to increase the likelihood of receiving emails from the RRPAA. In most cases, the problem lies with SPAM blocking software. Email from the RRPAA comes from the address info@rrpaa.org. If you are having difficulty receiving email from this address you may have to explicitly tell your SPAM blocking / email client (Yahoo, Hotmail, Outlook, Thunderbird, etc) software that this is an approved address to receive email from. Most SPAM blocking /email clients have options for adding emails to these acceptable lists. Please contact your email provider for assistance with finding these options on your program.

You should also add the address info@rrpaa.org to your contact/address book. Some programs will accept emails from all addresses listed in your contact/address book.

It is also a good practice to check your junk/bulk mail folders for messages from info@rrpaa.org. Depending on your particular email software, email messages may be getting filtered to these folders. If you identify that email from info@rrpaa.org is ending up in your junk/bulk folders, you may have to change how your program handles this address. Please contact your email provider for assistance with modifying these options on your program.

How do I access members only content?

RRPAA members who are current with their membership dues have access to reserved content on the rrpaa.org website. To access the reserved content, login using the Member Login box in the lower left corner of the screen. Enter your username and password and click login. Upon successful login, a link appears in the Member Login box titled 'Members Only Area'. Click this link to be taken to the Members Only content home page. Links to all members only content can be found on this page.

How do I access my account details?

To access your account details, login using the Member Login box in the lower left corner of the screen. Enter your username and password and click login.

General FAQs

What are the origins of RRPAA?

Close to a decade ago, several PAs in the Rochester area created an informal group of "regulars" who would get together for dinner and invite a lecturer to discuss a medical topic. This was the beginning of what is now the Rochester Regional PA Association (RRPAA).

Today, the RRPAA is a not-for-profit organization with a large diverse membership of PAs from upstate New York. We have come a long way since that first informal get together, and now the RRPAA is involved in a variety of activities for the benefit of PAs in the Greater Rochester area.

What is the History of RRPAA?

In 1995, the initial Board of Directors was formed. They were Tom Richardson, Ed Mathes, Jeanne Loughrey and Sherry Parmer. A call for membership dues was sent out to PAs in the Rochester area and with that money the articles of incorporation were created and a scholarship fund started.

In 1996, the RRPAA was officially formed and a CME committee established to start organized CME dinners on medical topics.

In 1997, the RRPAA became a sub-unit under the Rochester Academy of Medicine and we started awarding CME credit for our dinners.

In 1998, we began working on not-for-profit status and were awarded our 501C3 status in 1999. Since then, we have been able to receive unrestricted educational grants from pharmaceutical companies to further our activities for PAs in our area.

What are some of the RRPAA Activities that have been accomplished?

1. A Board of Directors manages all RRPAA activities.
2. A Benevolent Fund to help PA's suffering tragedies was formed.
3. A Scholarship Fund was created for PA students.
4. CME Dinners that award one hour of Cat I CME through the Rochester Academy of Medicine are arranged by the organization.
5. The RRPAA has tax exempt status.
6. A website (RRPAA.org) was established in 1999.
7. The Distinguished Physician Award and 'PA of the Year Award' were established
8. The RRPAA sponsors an annual full day conference for Cat. I CME credit.

Who are the past presidents of the RRPAA?

Mark Cottle, RPA-C

Larry Di Risio, RPA-C

Ed Goldstein, RPA-C

Ed Mathes, RPA-C (Served Twice)

Diane L. Stadtmiller, RPA-C

Peter Stevens, RPA-C

Jim Sutton, RPA-C (Served Twice)

Cindy Zink, RPA-C